

Supporting our families



OUR EARLY HELP APPROACH

Listening. Working together. Finding support.

Every family can need a little extra support at times. At Lowercroft, we work alongside parents and carers to understand concerns early, build on family strengths and find the right help.

WE LISTEN & UNDERSTAND

We make time for a conversation about what is going well and what feels difficult. Your views and your child's voice help shape the next steps.

WE CONNECT YOU WITH HELP

We offer guidance and signpost families to relevant services, such as health, SEND, parenting, wellbeing and practical community support.

WE BRING PEOPLE TOGETHER

Where several services are involved, we can lead Team Around the Family meetings and coordinate multi-agency work, agreeing a shared plan with you.

WE KEEP SUPPORT UNDER REVIEW

Together, we agree actions, clarify who will do what and review how things are going. We help families access further support when needs change.

HELP WITH EVERYDAY CHALLENGES

Worries about school or attendance • Emotional wellbeing
Family changes • Parenting challenges • Accessing services
Practical pressures • Supporting children's additional needs

WORKING IN PARTNERSHIP WITH YOU

When helpful, we work with you on a Story So Far assessment to understand your family's needs and agree support. Early Help is voluntary; we discuss referrals and information sharing with you, while following our safeguarding responsibilities.

START WITH A CONVERSATION

Speak to your child's class teacher, Mrs Gray (Pastoral and Early Help), or Mrs McGadie. The school office can arrange a private conversation.

A place to grow, explore and belong.